Quality Policy Statement

The Management of Dyfed Steels Ltd are dedicated to providing the highest possible standards of quality for its services and products and are dedicated to maintaining a Quality management system which ensures that its services and products meet customer specification within agreed parameter of cost, quality, and delivery in accordance with Dyfed Steels Ltd Strategic Direction. This is achieved by the use of Key Performance Indicators to measure the conformance to the above criteria and using this information as driver for continuous improvement throughout Dyfed Steel Ltd.

Dyfed Steels Ltd quality management system concentrates upon error prevention, by investigating processes, identifying errors and opportunities for errors, and implementing corrective and preventive action to correct and avoid such occurrences.

Dyfed Steels Ltd defines quality as the conformance of services and products to established and documented requirements derived from customer needs, employee expertise and experience. Systems are open to constant examination and review by all company personnel and approved third parties enabling observations to be made, setting quality objectives which provide continuous improvement.

Dyfed Steels Ltd is proud of its good reputation for responsible practices and dedicated customer care, which are a result of Dyfed Steels Ltd ethical culture, skilled committed staff and quality control over its services and product.

It is Dyfed Steels Ltd policy to seek to operate to these standards continuously and to implement and operate fully the BS EN ISO 9001:2015 Quality Management System standard through certification and annual review. Suppliers to Dyfed Steels Ltd will be actively encouraged to improve the quality and reliability of their services and products.

Dyfed Steels Ltd has a commitment to comply with applicable requirements and complies with all legislation relevant to its particular industry sector together with the Health and Safety at work Act 1974.

Dyfed Steels Ltd has identified the need to pursue responsible policies towards the community and that the interests of industry will not be served at the expense of the environment.

It is Dyfed Steels Ltd belief that, in applying these standards, policies and procedures it will be able to operate to the requirements of its customers and industry accordingly.

This policy and the arrangements shall be reviewed on an annual basis unless the need arises whereby it shall be reviewed at an earlier date therein.

Signed: David Thomas Managing Director Dyfed Steels Ltd

Date: 26/05/2026 Review date: 26/05/2027